



Heartland International Mission Delegation Survey

Trip Date:	Number of Delegates on the trip:
How many days:	What is your group affiliation:
Age:	Delegation Leader:
Name (optional):	

For each item identified below, circle the number to the right that best fits your judgment of its quality. Use the scale below to select the quality number.

- 1: Very Satisfied
- 2: Satisfied
- 3: Neither
- 4: Dissatisfied
- 5: Very Dissatisfied

Pre-Trip	Scale				
How would you rate your satisfaction of...?					
1. Pre-trip communications	1	2	3	4	5
2. Pre-trip information (website/book recommendations) on history, culture, and experience?	1	2	3	4	5
3. Pre-trip planning and coordination	1	2	3	4	5
4. Content and agenda for pre-departure information meeting	1	2	3	4	5
5. Instruction you received about cultural differences and your ability to feel comfortable traveling to El Salvador?	1	2	3	4	5
6. Understanding of the climate and expected attire to bring and your ability to feel comfortable during your trip.	1	2	3	4	5
7. Were the goals and expectations clearly communicated to you prior to the trip?	Yes			No	
8. What would have helped you feel better prepared before you left for your trip?					

Travel Accommodations	Scale				
How would you rate your satisfaction of the...?					
1. Transition from the US mindset into the ES culture and experience.	1	2	3	4	5
2. Transportation experiences throughout the trip.	1	2	3	4	5
3. Pace of the trip based on the level of stress and/or your level of energy during the trip.	1	2	3	4	5
4. Food and drinks throughout your stay.	1	2	3	4	5
5. Sleeping accommodation of hostel you stayed at in San Salvador.	1	2	3	4	5
6. Sleeping accommodations of your nights spent in the Pastoral house.	1	2	3	4	5
7. Agenda and order of activities.	1	2	3	4	5
8. Airline travel day.	1	2	3	4	5
9. Was the price of the delegation: (1) very expensive, (2) somewhat expensive, (3) reasonable, (4) somewhat inexpensive, (5) very inexpensive	1	2	3	4	5
10. What would have helped improve your overall travel experience?					



Heartland International Mission Delegation Survey

Delegation Resources	Scale				
How would you rate your satisfaction of the...?					
1. Mission co-worker being organized and having appropriate preparations for arrival.	1	2	3	4	5
2. Interpreter assigned to your team throughout the time period you were in the country.	1	2	3	4	5
3. Was the mission co-worker appropriately educated, interesting, professional and fun?	1	2	3	4	5
4. Was the translator to be appropriately educated, interesting, professional and fun?	1	2	3	4	5
5. Was the driver to be appropriately educated, interesting, professional and fun?	1	2	3	4	5
6. Did you find your experience with the trip leader helpful, supported, and well-coordinated?	1	2	3	4	5
7. What feedback would you provide to the mission co-worker, translator, or delegation leader to improve the trip experience?					

San Salvador Experience	Scale				
How would you rate your satisfaction of the activities below that applied to your trip...?					
1. Divina Providencia	1	2	3	4	5
2. Museum of the Word	1	2	3	4	5
3. University of Central America	1	2	3	4	5
4. Memorial Wall	1	2	3	4	5
5. Artisan Shops	1	2	3	4	5
6. Number of cultural sites (not enough – too much)	1	2	3	4	5
7. We would like your feedback on your experience, which activities were best / worst, must keep / should drop, too much /not enough history?					

Berlin Experience	Scale				
How would you rate your satisfaction of each of the activities below...?					
1. Church/ Mass	1	2	3	4	5
2. Market Day	1	2	3	4	5
3. Walk to the Cross	1	2	3	4	5
4. Marginalized Schools	1	2	3	4	5
5. Visiting other sister partnership communities and projects	1	2	3	4	5
6. Did the Pastoral Team make you feel comfortable and at home?	1	2	3	4	5
7. We would like your feedback on your experience, which activities were best / worst, must keep / should drop, too much /not enough history?					

Canton Experience	Scale				
How would you rate your satisfaction of...?					
1. The meetings you attended	1	2	3	4	5
2. Staying in the home of a community member	1	2	3	4	5
3. Did you understand the purpose of the meetings?	1	2	3	4	5
4. Please include the most valuable or meaningful experience and why					



Heartland International Mission Delegation Survey

Reflection Time	Scale	
1. Was the daily reflection in the evenings valuable to you?	Yes	No
2. Were there specific topics that stood out to you? If so, what were they?		
3. Was the delegation reflection theme helpful in setting your mind and heart for your journey ahead?		

Personal Growth and Development	Scale				
1. How would you rate your overall enjoyment of this experience?	1	2	3	4	5
2. How would you rate this trip and its benefit to you and your spiritual growth?	1	2	3	4	5
3. Rate the trip based on the cost: how much value did you receive from the money you spent for the trip:	1	2	3	4	5
4. What did you like least about the trip? How would you change it?					
5. What were your greatest learnings, challenging moments or take-aways from the trip?					
6. What or how would you recommend this trip to others?					
7. Did this educational experience broaden your view of the world? If so, how?					
8. How will this experience change your Friendships and relationships within your church, delegation, and family?					
9. If you could summarize your trip in one word, what would it be?					
10. What was your biggest misconception prior to leaving that changed during your trip?					
11. How do you feel you will effectively communicate the experience you had in El Salvador to your friends & family?					
12. Was there anything personally challenging about this trip? (Physically, emotionally, spiritually, etc)					
13. How would you like to stay engaged on a continuing basis?					
14. Do you feel you will go on another trip? Circle one					
NO YES If yes, within 1Year 2 Years 3+ Years					